ADMINISTRATOR, DIKU

Expand all

⌃ **User information**

⌄ Record last updated: 8/20/2019 3:35 PM

Last name
ADMINISTRATOR

First name
DIKU

Middle name

Barcode

Patron group
staff

Status
active

Expiration date
-

⌄ **Patron blocks**

⌄ **Extended information**

⌄ **Contact information**

⌄ **Proxy/Sponsor**   0

⌄ **Fees/Fines**   0

⌄ **Loans**   0

⌄ **Requests**   0

⌄ **User permissions**   237

⌃ **Service points**

Service point preference
Circ Desk 1

Circ Desk 1

Circ Desk 2

Online

We currently use the Service point preference to determine the default Fee/Fine Owner in two situtions:
1) On the New Fee/Fine page, so we know which list of fees/fines to present for charging
2) On the Pay Fee/Fine modal when paying fees/fines from mulitple Fee/Fine Owners, so we know which Payment Methods are allowed

⌄ **Notes**   0

Agreements | Check in | Check out | Data import | eHoldings | eUsage | Inventory | Invoice | Finance | Licenses | Local KB Admin | Apps

Search & filter

diku

Search

⊗ Reset all

∧ Status
- ☐ Inactive
- ☐ Active

∧ Patron group
- ☐ faculty
- ☐ graduate
- ☐ staff
- ☐ undergrad

Users ⌄
2 records found

New

Status	Name↑	Barcode	Patron group	Username	Email
👤 Active	ADMINISTRATOR, DIKU		staff	diku_admin	admin
👤 Active			?	diku	

📖 End of list

✕ | 👤 ADMINISTRATOR,

Logged in as DIKU ADMINISTRATOR
Service point: Circ Desk 1

Change password

Switch service point

Log out

ADMINISTRATOR, DIKU

The logged in user now has the option of switching Service Points "on the fly." When the user first logs in. the "Service Point Preference" is their default service point, but they can use this option to switch to one of their other SPs, in this example that would be Circ Desk 2 or Online.

Expand all

∧ **User information**

⌄ Record last updated: 8/20/2019 3:35 PM

Last name	First name	Middle name	Barcode
ADMINISTRATOR	DIKU		

Patron group	Status	Expiration date	
staff	active	-	

⌄ **Patron blocks**

⌄ **Extended information**

⌄ **Contact information**

⌄ **Proxy/Sponsor**   0

⌄ **Fees/Fines**   0

⌄ **Loans**   0

⌄ **Requests**   0

⌄ **User permissions**   237

∧ **Service points**

Service point preference
Circ Desk 1

Circ Desk 1

Circ Desk 2

Online

⌄ **Notes**   0

Search & filter

diku

Search

⊗ Reset all

∧ Status
☐ Inactive
☐ Active

∧ Patron group
☐ faculty
☐ graduate
☐ staff
☐ undergrad

Users ∨
2 records found

New

Status	Name↑
🔒 Active	ADMINISTRATOR DIKU
🔒 Active	

✕   **ADMINISTRATOR, DIKU** ∨

R, DIKU

Select service point

✕

Circ Desk 1

Circ Desk 2

Online

The user simply clicks on the Service Point they want to switch to

Expand all

Last name	First name	Middle name	Barcode
ADMINISTRATOR	DIKU		

Patron group	Status	Expiration date
staff	active	-

∨ **Patron blocks**

∨ **Extended information**

∨ **Contact information**

∨ **Proxy/Sponsor**   0

∨ **Fees/Fines**   0

∨ **Loans**   0

∨ **Requests**   0

∨ **User permissions**   237

∧ **Service points**

Service point preference
Circ Desk 1

Circ Desk 1

Circ Desk 2

Online

∨ **Notes**   0

Settings	Users	Fee/fine: Owners

Fee/fine: Owners

Settings
Acquisition units
Agreements
Calendar
Circulation
Data import
Developer
eHoldings
eUsage
Finance
Inventory
Invoice
Licenses
My profile
Notes
Orders
Organizations
Tags
Tenant
Users

System information
Software versions

General
Permission sets
Patron groups
Address types
Profile pictures
Fee/fine
Owners
Manual charges
Waive reasons
Payment methods
Refund reasons
Comment required
Transfer accounts

Fee/fine: Owners   New

Owner*	Description	Associated service points	actions
Main Circ		• Circ Desk 1 • Online	✏ 🗑
Science Circ		• Circ Desk 2	✏ 🗑

⤮ End of list

As you recall, we currently use Service Points to determine the default "Fee/Fine Owner" for a user. The sample user has their "Service Point Preference" set to "Circ Desk 1", so we would always set their default "Fee/Fine Owner" to "Main Circ." But, what if the user changes their Service Point to "Circ Desk 2" using this new method of switching? We must now modify our process to change the users default "Fee/Fine Ower" to use the switched Service Point.

✕   Select service point

When the user first logs in, their "Service point preference" will be their default

Mann Circ is associated with this SP   Circ Desk 1

Circ Desk 2

Online

tstanding   Science Circ   -

New fee/fine

✕

Patron
Bednar, Albin Gail   Barcode:720909484081527

The correct default Fee/Fine Ower appeared because we are using the "Service Point Preference" from User Info, which is also what the new process SP switching process is using. Given the user has not selected a different SP, we are still correct. This is really just a coincidence.

Fee/fine owner*

Main Circ ▾

Fee/fine type*

Misc Fee ▾

Fee/fine amount*

50.00

Item information

Scan or enter item barcode   Enter

The process used on this page to determine the default "Fee/Fine Owner" needs to be changed to get the current Service Point for the user from the new process and then translate that to a "Fee/Fine Owner" using the Fee/Fine Owner Table.

Barcode

Instance

Item status   Call number   Location

Additional information for staff

Select service point

×

Circ Desk 1

Circ Desk 2

Online

Science Circ is associated with this SP

Patron

Bednar, Albin Gail   Barcode:720909484081527

Fee/fine owner*

Main Circ

Fee/fine type*

Select one

The user has switched to a different SP, but the current code doesn't know that and continues to use the Service Point Preference as the default Fee/Fine Owner--this is Mann Circ when it should be Science Circ.

Item information

Scan or enter item barcode   **Enter**

Barcode

Instance

Item status   Call number   Location

Additional information for staff

✕   New fee/fine

Patron

Bednar, Albin Gail   Barcode:720909484081527

Currently the user has to switch the Fee/Fine Owner to the correct one, which isn't a terrible workaround, but it won't be too difficult to get this working correctly.

Fee/fine owner*   **Fee/fine type***   **Fee/fine amount***

Science Circ   Equipment Rental   25.00

Item information

Scan or enter item barcode   **Enter**

Barcode

Instance

Item status   Call number   Location

Additional information for staff

Agreements · Check in · Check out · Data import · eHoldings · eUsage · Inventory · Invoice · Finance · Licenses · Local KB Admin · Apps

✕

Fees/Fines - Bednar, Albin Gail (Undergrad)
Outstanding balance: 175.00

| | Open | Closed | All |

🔍 3 · Select columns

All fees/fines for Bednar, Albin Gail (Undergrad)
Outstanding Balance: 175.00 Selected: 175.00

New fee/fine · **Pay** · Waive · Refund · Transfer

Step 2: Press "Pay" button

☑	Date created↓	Date updated	Fee/fine type	Billed	Remaining	Payment status	Fee/fine owner	Instance (Item type)	Barcode	Call number	Due date	Returned date	
☑	8/20/2019	-	Damaged Equipment	100.00	100.00	Outstanding	Science Circ	-	-	-	-	-	⋯
☑	8/20/2019	-	Equipment Rental	25.00	25.00	Outstanding	Science Circ	-	-	-	-	-	⋯
☑	8/20/2019	-	Misc Fee	50.00	50.00	Outstanding	Main Circ	-	-	-	-	-	⋯

Owed to Science Circ

Owed to Main Circ

Step 1: Check mark all three rows

Fees/Fines History shows that the user has 3 open fines, two from Science Circ and one from Main Circ. The patron has stopped in at the Science Circ desk to pay all three fees/fines in full.

Agreements | Check in | Check out | Data import | eHoldings | eUsage | Inventory | Invoice | Finance | Licenses | Local KB Admin | Apps

Fees/Fines - Bednar, Albin Gail (Undergrad)
Outstanding balance: 175.00

All fees/fines for Bednar, Albin Gail (Undergrad)
Outstanding Balance: 175.00 Selected: 175.00

New fee/fine | Pay | Waive | Refund | Transfer

Select columns

	Date created↓	Date updated	Fee/fine type	Billed	Remaining	Pay stat
☑	8/20/2019	-	Damaged Equipment	100.00	100.00	Out
☑	8/20/2019	-	Equipment Rental	25.00	25.00	Out
☑	8/20/2019	-	Misc Fee	50.00	50.00	Out

Returned date

Pay fee/fine

Paying 3 fees/fines for a total amount of **175.00**

			Fee/fine owner desk*	Payment method*
Total owed amount:	175.00		Main Circ ▼	Select type ▼
Selected amount:	175.00			
Payment amount*:	175.00			
Remaining amount:	0.00			

Transaction information
Enter check #, etc.

Additional information for staff
Enter more information about the fee/fine payment (optional)

Cancel | Pay

"Fee/Fine Owner Desk" is also still set to "Main Circ" when it should now be "Science Circ" given the new process for switching SPs.

The process used on this page to determine the default "Fee/Fine Owner Desk" needs to be changed to get the current Service Point for the user from the new process and then translate that to a "Fee/Fine Owner Desk" using the Fee/Fine Owner Table.

Fees/Fines - Bednar, Albin Gail (
Outstanding balance: 175.0

All fees/fines for Bednar, Albin Gail (Undergrad)
Outstanding Balance: 175.00   Selected: 175.00

New fee/fine   Pay   Waive   Refund   Transfer

	Date created↓	Date updated	Fee/fine type	Billed	Remaining	Pay stat	Returned date	
☑	8/20/2019	-	Damaged Equipment	100.00	100.00	Out	-	...
☑	8/20/2019	-	Equipment Rental	25.00	25.00	Out	-	...
☑	8/20/2019	-	Misc Fee	50.00	50.00	Out	-	...

Pay fee/fine

Currently the user has to switch the Fee/Fine Owner Desk to the correct one, which isn't a terrible workaround, but it won't be too difficult to get this working correctly.

Paying 3 fees/fines for a total amount of 175.00

Total owed amount: 175.00   Fee/fine owner desk   Payment method*
Selected amount: 175.00   Science Circ   Credit Card
Payment amount*:   175.00
Remaining amount: 0.00

Transaction information

Enter check #, etc.

Additional information for staff

Enter more information about the fee/fine payment (optional)

Cancel   Pay