

## STEP #1

**Patron**  
**Braun, Aleen** Barcode:548755241194417

### Block information

Record last updated: Unknown  
Source: Automated process  
Record created: Unknown  
Source: Automated process

I am creating a new patron block--I wouldn't expect to see anything yet

### Display description\*

I am creating a new patron block at 12:45 PM US Eastern Time

### Staff only information

Enter addition information (optional)

### Message to patron

Enter a message to the patron (optional)

### Expiration date

YYYY/MM/DD

### Block actions\*

- ☒ Borrowing
- ☒ Renewals
- ☒ Request

Users

AgreementsCheck inCheck outCoursesData ImporteHoldingseUsageInventoryInvoicesFinanceLicensesLocal KB adminMARCcatOrdersOrganizationsRequestsAppsOnline

User search

Search

Reset all

Status

inactive

active

Patron group

faculty

graduate

staff

undergrad

User Search Results

127 records found

Active	Name	Barcode	Patron group	Username	Email
Active	ADMINISTRATOR, DIKU		?	diku_admin	admin@
Active	Auer, Darius	997383903573496	undergrad	leslie	earnesti
Active	Auer, Luther	680311830975018	staff	graham	brown@
Active	Becker, Jazmin	194710970216014	faculty	cedrick	maximo
Active	Bernhard, Cordell Mafalda	631888472578232	faculty	sunny	nash@h
Active	Block, Madyson	33336807737811	undergrad	quentin	haleigh@
Active	Boehm, Elyse Misty	979553133418729	staff	dominic	moises@
Active	Borer, Dagmar	509575459201574	undergrad	zena	myah@b
Active	Bosco, Ronny Rolando	685625879486391	graduate	alberto	citlalli@
Active	Braun, Aleen	548755241194417	staff	johan	werner@
Active	Brown, Pietro Brigitte	236964750970123	undergrad	vida	pascale@
Active	Champlin, Darrell	503862344388601	staff	leone	ibrahim@
Active	Christiansen, Katlynn May	775849269788032	faculty	winnifred	magdale
Active	chumakou, aliaksei	2423423423	faculty	aliaksei1	aliaksei_
Active	Conn, Ceasar	775671613439016	undergrad	federico	samara@champli
Active	Cronin, Claud Ilene	517661950521777	staff	mathew	jonatan@
Active	Crooks, Ryder	251565120881853	graduate	amy	guy@lue
Active	Dach, Colt Alford	322526636349373	graduate	maymie	mariela@
Active	Denesik, Domenick Maybelle	592809378069983	faculty	kathryn	colin@k
Active	Denesik, Doug Alf	693787594998493	staff	kayla	luella@s
Active	Denesik, Geovanni Columbus	555048703191946	faculty	elinor	davin@b
Active	Denesik, Laurianne	865397063334345	undergrad	julio	destinee
Active	Denesik, Leonor Lyric	937814009886828	faculty	imelda	della@m
Active	Denesik, Lewis	412224905087885	undergrad	torrey	destinee
Active	Denesik, Vickie Ronny	668365498167	undergrad	isac	amelia@
Active	Dickinson, Francisca Dock	144826156017341	staff	theodora	rollin@j
Active	Donnelly, Hildegard	851232198188977	faculty	nina	tristian@
Active	Fay, Reta Velma	664902183251587	undergrad	hubert	michaeli
Active	Feil, Penelope Myrna	109322966933845	graduate	emmet	anastaci
Active	Funk, Agustina Ricky	197245848205728	undergrad	boyd	ceasar@
Active	Funk, Blanca America	163270145839920	undergrad	gia	albina@
Active	Gislason, Mekhi Jeff	562954566768080	graduate	ruth	rodger@

Braun, Aleen

Patron has block(s) in place

User information

Record last updated: 12/18/2019 1:26 AM

Last name

First name

Middle name

Barcode

Patron group

Status

Expiration date

Patron blocks

Type	Display description	Blocked actions
Manual	I am creating a new patron block at 12:45 PM US Eastern Time	Borrowing, Renewals, Requests

Extended information

Contact information

Proxy/Sponsor

Fees/Fines

Loans

Requests

User permissions

Service points

Notes

The new patron block shows up as expected

Braun, Aleen  
**STEP #3**

I forgot to expand this for the screen print, but the "Record created" date & time is correct--why would the "Record last updated" be populated when it hasn't been updated yet?

### Block information

Record last updated: 12/18/2019 5:45 PM

### Display description\*

I am creating a new patron block at 12:45 PM US Eastern Time (which is 5:45 PM on the Index Data server)

### Staff only information

Enter addition information (optional)

### Message to patron

Enter a message to the patron (optional)

### Expiration date

YYYY/MM/DD

### Block actions\*

- ☒ Borrowing
- ☒ Renewals
- ☒ Request

I edited the patron block to add this additional text to the "Display decription"



Users

Agreements

Check In

Check out

Courses

Data Import

eHoldings

eUsage

Inventory

Invoices

Finance

Licenses

Local KB admin

MARCCat

Orders

Organizations

Requests

Apps

Online

User search

Search

Reset all

Status

inactive

active

Patron group

faculty

graduate

staff

undergrad

User Search Results

127 records found

New

Active	Name	Barcode	Patron group	Username	Email
Active	ADMINISTRATOR, DIKU		?	diku_admin	admin@
Active	Auer, Darius	997383903573496	undergrad	leslie	earnesti
Active	Auer, Luther	680311830975018	staff	graham	brown@
Active	Becker, Jazmin	194710970216014	faculty	cedrick	maximo
Active	Bernhard, Cordell Mafalda	631888472578232	faculty	sunny	nash@h
Active	Block, Madysen	33336807737811	undergrad	quentin	haleigh@
Active	Boehm, Elyse Misty	979553133418729	staff	dominic	moises@
Active	Borer, Dagmar	509575459201574	undergrad	zena	myah@b
Active	Bosco, Ronny Rolando	685625879486391	graduate	alberto	citlalli@
Active	Braun, Aleen	548755241194417	staff	johan	werner@
Active	Brown, Pietro Brigitte	236964750970123	undergrad	vida	pascale@
Active	Champlin, Darrell	503862344388601	staff	leone	ibrahim@
Active	Christiansen, Katlynn May	775849269788032	faculty	winnifred	magdale
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Active	Conn, Ceasar	775671613439016	undergrad	federico	samara@champli
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Active	Denesik, Doug Alf	693787594998493	staff	kayla	luella@s
Active	Denesik, Giovanni Columbus	555048703191946	faculty	elinor	davin@b
Active	Denesik, Laurianne	865397063334345	undergrad	julio	destinee
Active	Denesik, Leonor Lyric	937814009886828	faculty	imelda	della@m
Active	Denesik, Lewis	412224905087885	undergrad	torrey	destinee
Active	Denesik, Vickie Ronny	668365498167	undergrad	isac	amelia@
Active	Dickinson, Francisca Dock	144826156017341	staff	theodora	rollin@j
Active	Donnelly, Hildegard	851232198188977	faculty	nina	tristian@

Braun, Aleen

Patron has block(s) in place

Expand all

User information

Record last updated: 12/18/2019 1:26 AM

Last name

First name

Middle name

Barcode

Patron group

Status

Expiration date

Patron blocks

Create block

Type	Display description	Blocked actions
Manual	I am creating a new patron block at 12:45 PM US Eastern Time (which is 5:45 PM on the Index Data server)	Borrowing, Renewals, Requests

Extended information

Contact information

Proxy/Sponsor

Fees/Fines

Loans

Requests

User permissions

Service points

Notes

The text I added shows up as expected

## STEP #5

Braun, Aleen

The time was never changed when I did my update to the "Display description"

I edited the same patron block for a second time to add an "Expiration date", but noticed that the "Display description" has been changed back to the original one (even though User Information shows the new one)

### Block information

Record last updated: 12/18/2019 5:45 PM

Source: ADMINISTRATOR, DIKU

Record created: 12/18/2019 5:45 PM

Source: ADMINISTRATOR, DIKU

### Display description\*

I am creating a new patron block at 12:45 PM US Eastern Time

### Staff only information

Enter addition information (optional)

### Message to patron

Enter a message to the patron (optional)

### Expiration date

YYYY/MM/DD

### Block actions\*

- ☒ Borrowing
- ☒ Renewals
- ☒ Request

STEP #6

Braun, Aleen

Block information

Record last updated: 12/18/2019 5:45 PM  
Source: ADMINISTRATOR, DIKU  
Record created: 12/18/2019 5:45 PM  
Source: ADMINISTRATOR, DIKU

Display description\*

I am creating a new patron block at 12:45 PM US Eastern Time

Staff only information

Enter addition information (optional)

Message to patron

Enter a message to the patron (optional)

Expiration date

2019/12/31

I set the expiration date, but did not change the "Display discription" a second time

Block options\*

- ☒ Borrowing
- ☒ Renewals
- ☒ Request





Users

Agreements

Check In

Check out

Courses

Data Import

eHoldings

eUsage

Inventory

Invoices

Finance

Licenses

Local KB admin

MARCCat

Orders

Organizations

Requests

Apps

Online

User search

Search

Reset all

Status

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active

Patron group

faculty

graduate

staff

undergrad

User Search Results

127 records found

New

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Active	Block, Madyson	33336807737811	undergrad	quentin	haleigh
Active	Boehm, Elyse Misty	979553133418729	staff	dominic	moises
Active	Borer, Dagmar	509575459201574	undergrad	zena	myah@b
Active	Bosco, Ronny Rolando	685625879486391	graduate	alberto	citlalli
Active	Braun, Aleen	548755241194417	staff	johan	werner
Active	Brown, Pietro Brigitte	236964750970123	undergrad	vida	pascale
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Active	Dickinson, Francisca Dock	144826156017341	staff	theodora	rollin@j
Active	Donnelly, Hildegard	851232198188977	faculty	nina	tristian

Braun, Aleen

STEP #7

Patron has block(s) in place

Expand all

User information

Record last updated: 12/18/2019 1:26 AM

Last name	First name	Middle name	Barcode
Braun	Aleen		548755241194417
Patron group	Status	Expiration date	
staff	active	3/30/2020	

Patron blocks

Create block

Type	Display description	Blocked actions
Manual	I am creating a new patron block at 12:45 PM US Eastern Time	Borrowing, Renewals, Requests

Extended information

Contact information

Proxy/Sponsor

Fees/Fines

Loans

Requests

User permissions

Service points

Notes

Now the message is back to the original one

Braun, Aleen

# STEP #8

## Block information

Record last updated: 12/18/2019 5:45 PM

No update time change either

Source: ADMINISTRATOR, DIKU

Record created: 12/18/2019 5:45 PM

Source: ADMINISTRATOR, DIKU

## Display description\*

I am creating a new patron block at 12:45 PM US Eastern Time

## Staff only information

Enter addition information (optional)

## Message to patron

Enter a message to the patron (optional)

## Expiration date

YYYY/MM/DD

The "Expiration date" change was not saved

## Block actions\*

- ☒ Borrowing
- ☒ Renewals
- ☒ Request