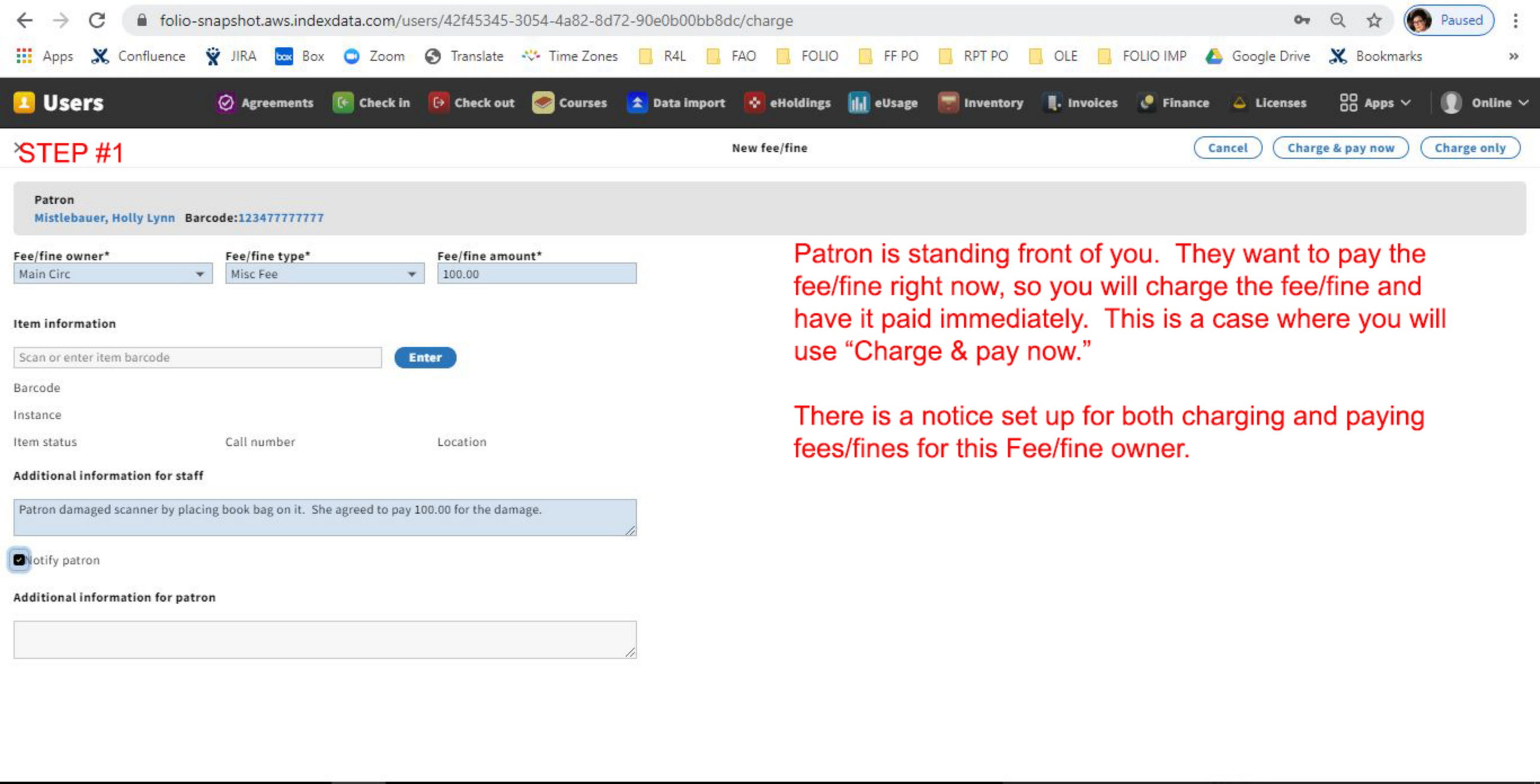

folio-snapshot.aws.indexdata.com/users/42f45345-3054-4a82-8d72-90e0b00bb8dc/charge
Paused
Apps
Confluence
JIRA
Box
Zoom
Translate
Time Zones
R4L
FAO
FOLIO
FF PO
RPT PO
OLE
FOLIO IMP
Google Drive
Bookmarks
Users
Agreements
Check in
Check out
Courses
Data import
eHoldings
eUsage
Inventory
Invoices
Finance
Licenses
Apps
Online
STEP #1
New fee/fine
Cancel
Charge & pay now
Charge only
Patron
Mistlebauer, Holly Lynn Barcode:123477777777
Fee/fine owner*
Main Circ
Fee/fine type*
Misc Fee
Fee/fine amount*
100.00
Item information
Scan or enter item barcode
Enter
Barcode
Instance
Item status
Call number
Location
Additional information for staff
Patron damaged scanner by placing book bag on it. She agreed to pay 100.00 for the damage.
Notify patron
Additional information for patron
Patron is standing front of you. They want to pay the fee/fine right now, so you will charge the fee/fine and have it paid immediately. This is a case where you will use “Charge & pay now.”
There is a notice set up for both charging and paying fees/fines for this Fee/fine owner.

folio-snapshot.aws.indexdata.com/users/42f45345-3054-4a82-8d72-90e0b00bb8dc/charge

Paused

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Users | Agreements | Check in | Check out | Courses | Data import | eHoldings | eUsage | Inventory | Invoices | Finance | Licenses | Apps | Online

STEP #2

New fee/fine

Cancel | Charge & pay now | Charge only

Patron
Mistlebauer, Holly Lynn **Barcode:**123477777777

Fee/fine owner*
Main Circ

Fee/fine type*
Misc Fee

Fee/fine amount*
100.00

Item information

Scan or enter item barcode | Enter

Barcode

Instance

Item status | Call number | Location

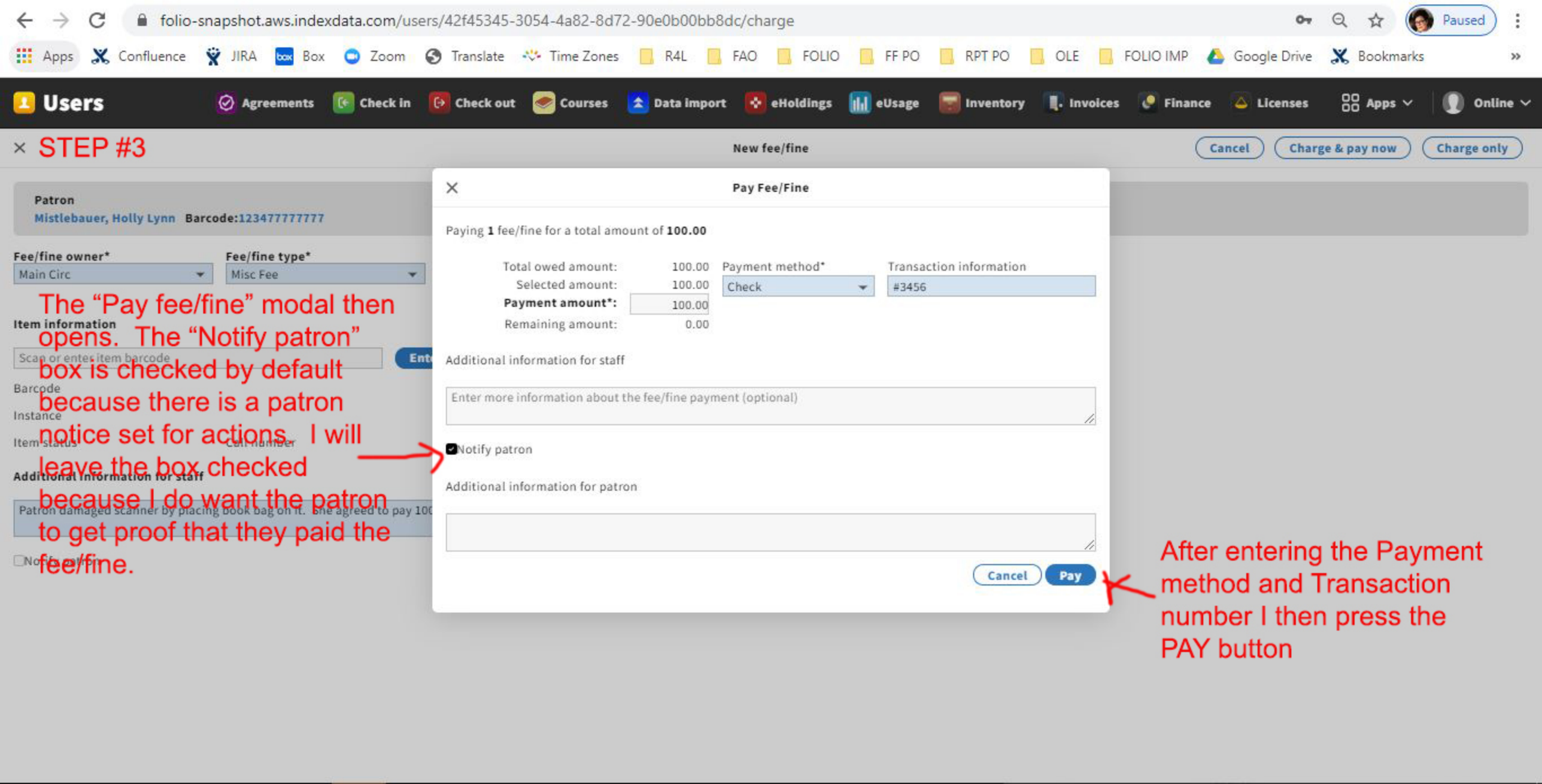
Additional information for staff

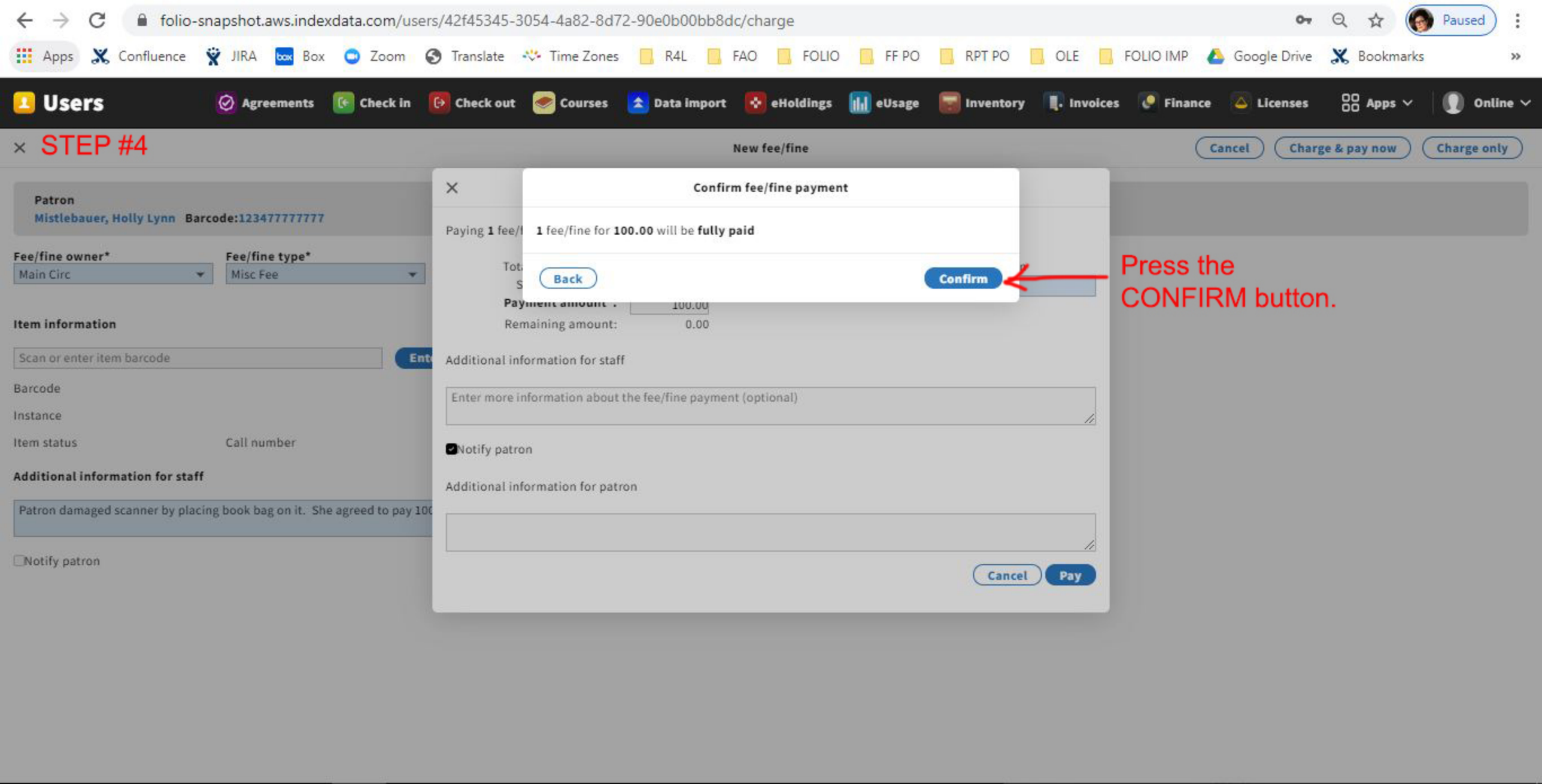
Patron damaged scanner by placing book bag on it. She agreed to pay 100.00 for the damage.

Notify patron

After unchecking "Notify patron", I press the "Charge & pay now" button

In this situation I don't want to send a charge notice, given the patron knows they are being charged for the damage, but the patron does want proof of payment. So, I am turning off the "Notify patron" flag for the charge part of transaction.


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Paused
Apps
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Online
STEP #3
New fee/fine
Cancel
Charge & pay now
Charge only
Patron
Mistlebauer, Holly Lynn Barcode:123477777777
Fee/fine owner*
Main Circ
Fee/fine type*
Misc Fee
Item information
Barcode
Instance
Item status
Call number
Additional information for staff
Patron damaged scanner by placing book bag on it. She agreed to pay 100
Notify patron
Pay Fee/Fine
Paying 1 fee/fine for a total amount of 100.00
Total owed amount: 100.00
Selected amount: 100.00
Payment amount*: 100.00
Remaining amount: 0.00
Payment method*
Check
Transaction information
#3456
Additional information for staff
Enter more information about the fee/fine payment (optional)
Notify patron
Additional information for patron
Cancel
Pay
The “Pay fee/fine” modal then opens. The “Notify patron” box is checked by default because there is a patron notice set for actions. I will leave the box checked because I do want the patron to get proof that they paid the fee/fine.
After entering the Payment method and Transaction number I then press the PAY button


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Google Drive
Bookmarks
Users
Agreements
Check in
Check out
Courses
Data import
eHoldings
eUsage
Inventory
Invoices
Finance
Licenses
Apps
Online
STEP #4
New fee/fine
Cancel
Charge & pay now
Charge only
Patron
Mistlebauer, Holly Lynn Barcode:123477777777
Fee/fine owner*
Main Circ
Fee/fine type*
Misc Fee
Item information
Scan or enter item barcode
Barcode
Instance
Item status
Call number
Additional information for staff
Patron damaged scanner by placing book bag on it. She agreed to pay 100
Notify patron
Confirm fee/fine payment
1 fee/fine for 100.00 will be fully paid
Back
Confirm
Paying 1 fee/
Payment amount *
100.00
Remaining amount:
0.00
Additional information for staff
Enter more information about the fee/fine payment (optional)
Notify patron
Additional information for patron
Cancel
Pay
Press the CONFIRM button.

folio-snapshot.aws.indexdata.com/users/42f45345-3054-4a82-8d72-90e0b00bb8dc/charge

Paused

Apps | Confluence | JIRA | Box | Zoom | Translate | OLE | FOLIO IMP | Google Drive | Bookmarks

Users | Agreements | Check in | Check out | Invoices | Finance | Licenses | Apps | Online

STEP #5

Cancel | Charge & pay now | Charge only

Patron
Mistlebauer, Holly Lynn **Barcode:**123477777777

Fee/fine owner*
Main Circ

Fee/fine type*
Misc Fee

Item information

Scan or enter item barcode | Ent

Barcode

Instance

Item status | Call number

Additional information for staff

Patron damaged scanner by placing book bag on it. She agreed to pay 100

Notify patron

Paying **1** fee/

To

Pa

Re

Additional in

Enter more information about the fee/fine payment (optional)

Notify patron

Additional information for patron

Cancel | Pay

folio-snapshot.aws.indexdata.com says

ERROR: in module @folio/users, operation PUT on resource 'accounts' failed, saying: {"errors":[{"message":"Unrecognized field \"comments\" (class org.folio.rest.jaxrs.model.Account), not marked as ignorable (24 known properties: \"barcode\", \"materialType\", \"dueDate\", \"itemStatus\", \"userId\", \"callNumber\", \"loanId\", \"dateUpdated\", \"itemId\", \"metadata\", \"status\", \"feeFineOwner\", \"location\", \"remaining\", \"amount\", \"dateCreated\", \"feeFineId\", \"materialTypeId\", \"returnedDate\", \"ownerId\", \"paymentStatus\", \"feeFineType\", \"title\", \"id\"])\n at [Source: (String)\"{\"ownerId\":\"4dc17a70-d0ad-4d3a-

OK

I then receive this error.

If you close your browser and retry it will work.