There are user records missing in table fs00001076\_mod\_permissions.permissions\_users which is causing the issue.

1) We go to Users--> select a user with 0 assigned permissions --> from actions select 'edit' we will see the below GET request failing with 404 and get the response code "No user with id: f925bcc4-a102-447a-a443-9015faaa90af".

GET [https://okapi-durban.folio.ebsco.com/perms/users/f925bcc4-a102-447a-a443-9015faaa90af?full=true&indexField=userId](https://okapi-durban.folio.ebsco.com/perms/users/b42b372a-250a-4aa9-a394-1882a8953b6d?full=true&indexField=userId)

2) Now if we try to add a permission (any permission or permission set). We see below PUT request failing with 404 but although permission does not get added due to failed request but user record gets created in fs00001076\_mod\_permissions.permissions\_users which is causing the issue with no permissions .

PUT [https://okapi-durban.folio.ebsco.com/perms/users/[object%20Object]/](https://okapi-durban.folio.ebsco.com/perms/users/%5bobject%20Object%5d/78f2cab3-cd56-49d0-8697-1f08947be5d3?indexField=userId)[f925bcc4-a102-447a-a443-9015faaa90af](https://okapi-durban.folio.ebsco.com/perms/users/b42b372a-250a-4aa9-a394-1882a8953b6d?full=true&indexField=userId)[?indexField=userId](https://okapi-durban.folio.ebsco.com/perms/users/%5bobject%20Object%5d/78f2cab3-cd56-49d0-8697-1f08947be5d3?indexField=userId)

3) Then if we try again to add the permission this time permission gets added. We see successful PUT request going through.

 PUT [https://okapi-durban.folio.ebsco.com/perms/users/](https://okapi-durban.folio.ebsco.com/perms/users/78f2cab3-cd56-49d0-8697-1f08947be5d3?indexField=userId)[f925bcc4-a102-447a-a443-9015faaa90af](https://okapi-durban.folio.ebsco.com/perms/users/b42b372a-250a-4aa9-a394-1882a8953b6d?full=true&indexField=userId)[?indexField=userId](https://okapi-durban.folio.ebsco.com/perms/users/78f2cab3-cd56-49d0-8697-1f08947be5d3?indexField=userId)

Verified user record getting created from db for failed PUT request

{"id": "53f76634-2774-4416-90c4-32ecd1c74663", "userId": "f925bcc4-a102-447a-a443-9015faaa90af", "metadata": {"createdDate": "2022-05-11T07:36:49.517", "updatedDate": "2022-05-11T07:36:49.517+00:00", "createdByUserId": "60fb4cc2-60dc-40fc-bf0a-0a13af0d396e", "updatedByUserId": "60fb4cc2-60dc-40fc-bf0a-0a13af0d396e"}, "permissions": []}

We see in bugfest Kiwi that when we create a new user it also creates a user record in fs09000000\_mod\_permissions.permissions\_users .So not sure why records are missing in tenant db.

{"id": "639ae35d-134a-43ca-8efe-90497f69e27b", "userId": "fe23788f-1659-4212-b57a-4104cfb41250", "metadata": {"createdDate": "2022-05-11T06:48:40.382", "updatedDate": "2022-05-11T06:48:40.382+00:00", "createdByUserId": "9eb67301-6f6e-468f-9b1a-6134dc39a684", "updatedByUserId": "9eb67301-6f6e-468f-9b1a-6134dc39a684"}, "permissions": []}