**Initial Report and screenshots from Chalmers (Affected Institution)**

FOLIO [Important] Request app - No. in "Request queue" column when moving a request is not correct

Here we can see that this item has 5 requests.Graphical user interface, text, application, email

Description automatically generated



<https://chalmers.folio.ebsco.com/inventory/view/564c7bf9-4da9-498a-818b-ed1f58d06bea/3e16de99-ec28-45ad-b5de-7341e307a121/3ca4d00d-2929-40bc-8125-d52dd51889f6>

This is the same information we get when we look at all the requests on this instance in the overview. (There are 2 items received and 3 on order for this instance).

Graphical user interface, table

Description automatically generated



<https://chalmers.folio.ebsco.com/requests/view?filters=requestStatus.Open%20-%20Not%20yet%20filled&query=Business-to-business%20marketing&sort=itemBarcode%2CrequestDate>

But when we want to move the request from another item, it looks like there is only one request on the example item from above.

This is the same for all five Items from the same instance.

Graphical user interface, text

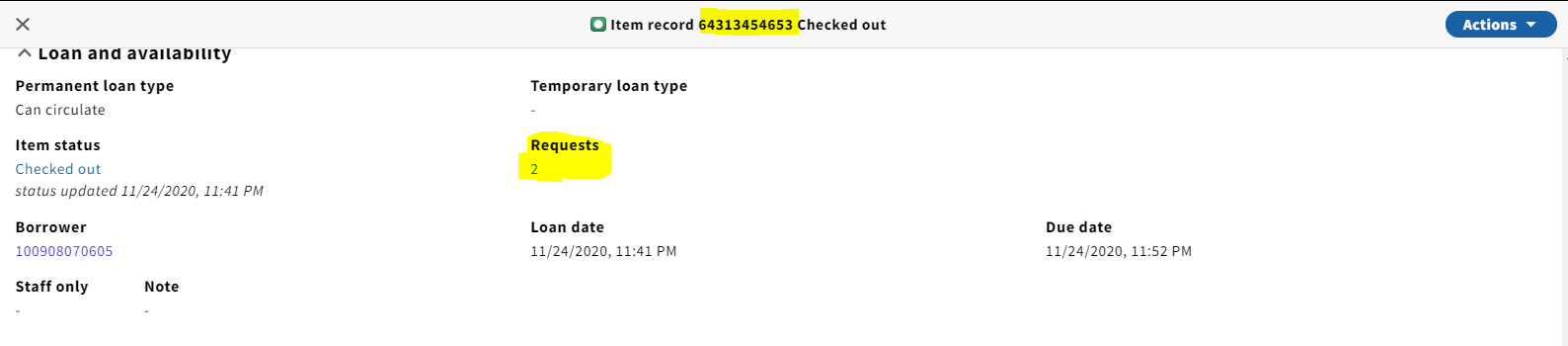
Description automatically generated



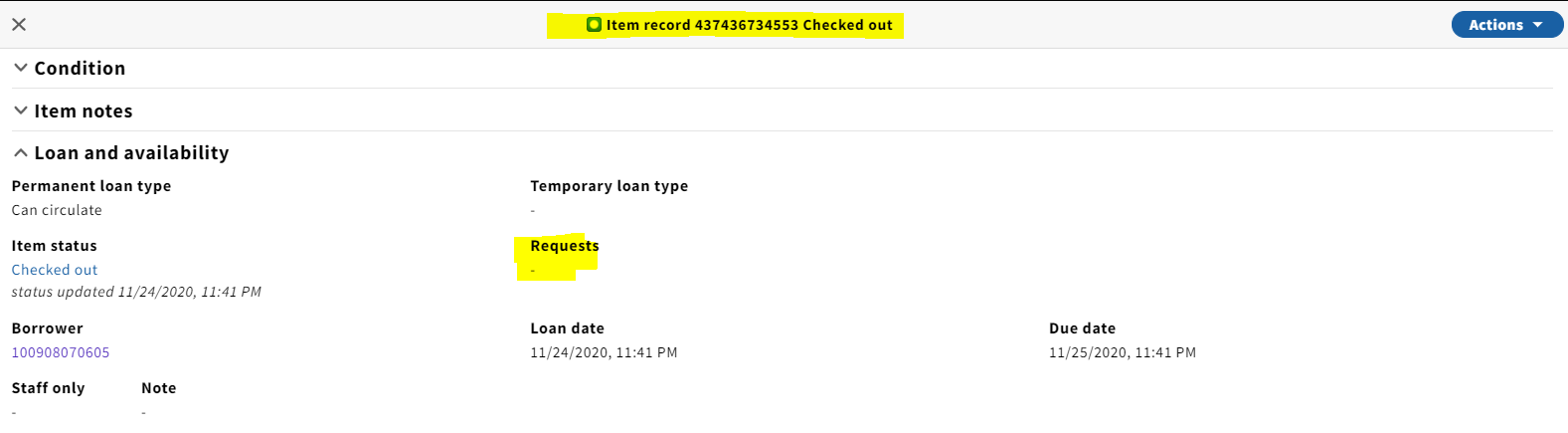
<https://chalmers.folio.ebsco.com/requests/view/26fe3405-7229-4560-876d-4e54dc5739d0?filters=requestStatus.Open%20-%20Awaiting%20pickup%2CrequestStatus.Open%20-%20Not%20yet%20filled%2CrequestStatus.Open%20-%20In%20transit%2CrequestStatus.Open%20-%20Awaiting%20delivery&query=f58f6a13-88d5-48fe-88fe-e9e77d53e1a7&sort=Request%20Date>

**Troubleshooting record:**

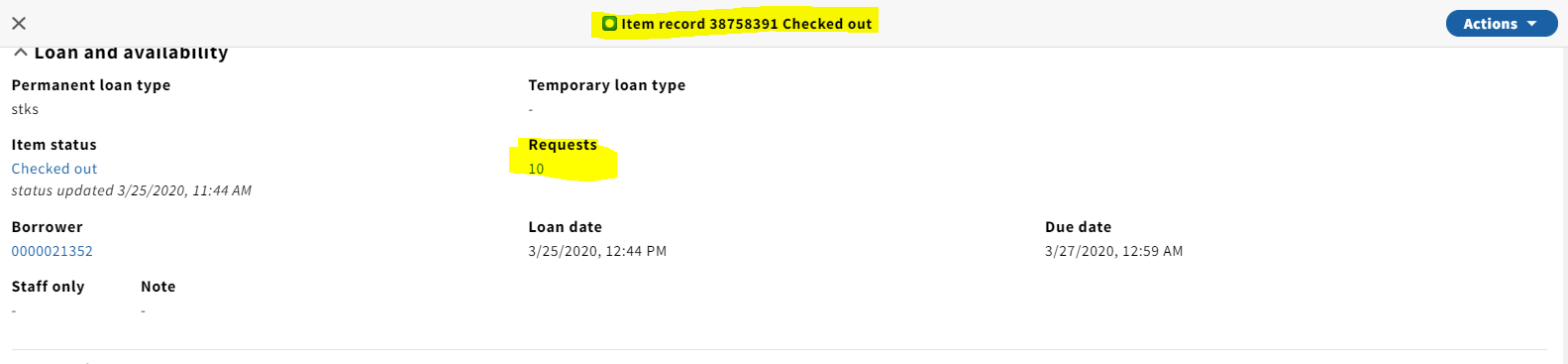
**Goldenrod Bugfest**



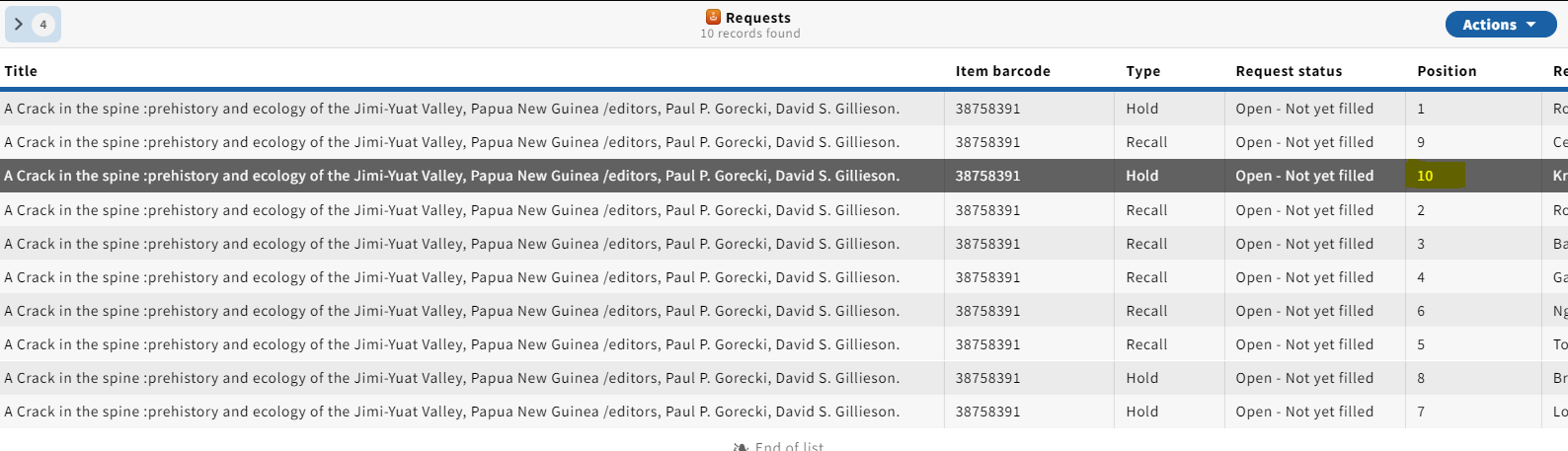
<https://bugfest-goldenrod.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/11b6f48e-9c64-4fa0-86e4-f7cae8a3d81a?query=a%20crack%20in%20the%20spine&sort=title>



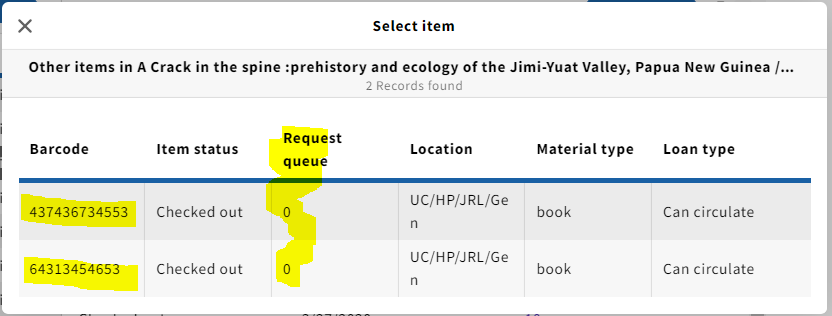
<https://bugfest-goldenrod.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/368166fb-e6b7-49fd-b318-b73d5d9d6310?query=a%20crack%20in%20the%20spine&sort=title>



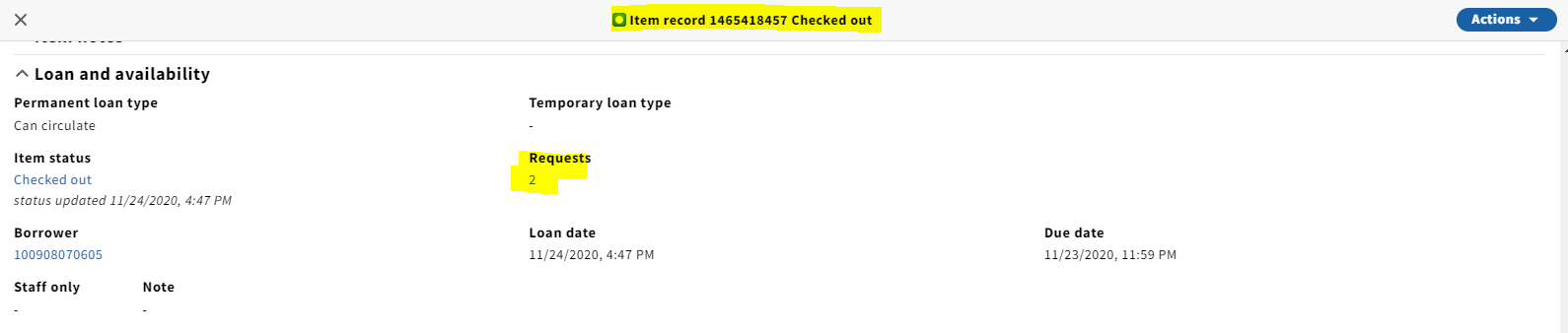
<https://bugfest-goldenrod.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/5a989a84-4c61-4638-a505-9a41c6a3b379?query=a%20crack%20in%20the%20spine&sort=title>



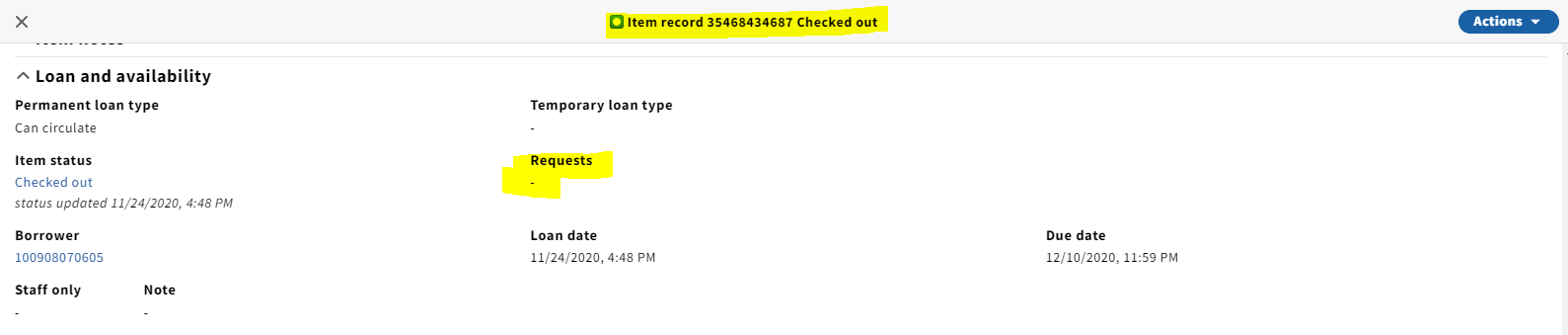
<https://bugfest-goldenrod.folio.ebsco.com/requests/view/b9aa0876-fd0d-444b-a950-c59e9ce00e85?filters=requestStatus.Open%20-%20Not%20yet%20filled%2CrequestStatus.Open%20-%20Awaiting%20pickup%2CrequestStatus.Open%20-%20Awaiting%20delivery%2CrequestStatus.Open%20-%20In%20transit&query=38758391&sort=Request%20Date>



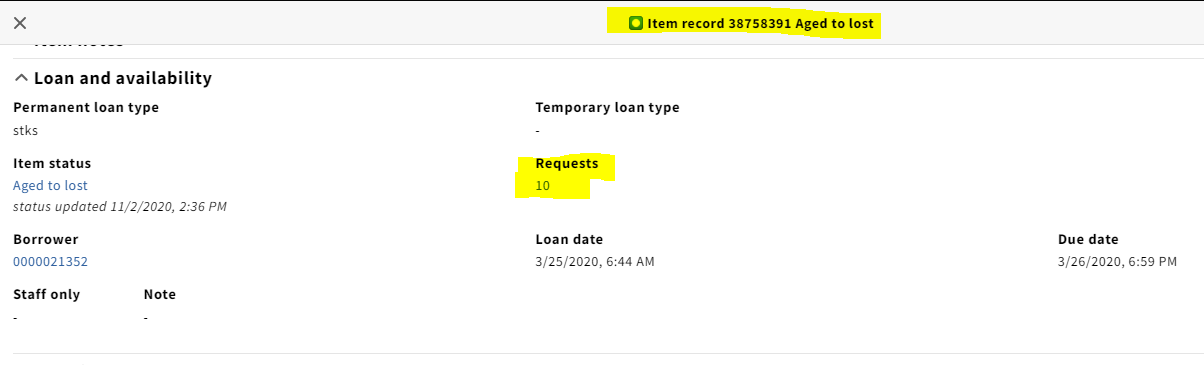
**Honeysuckle Bugfest**



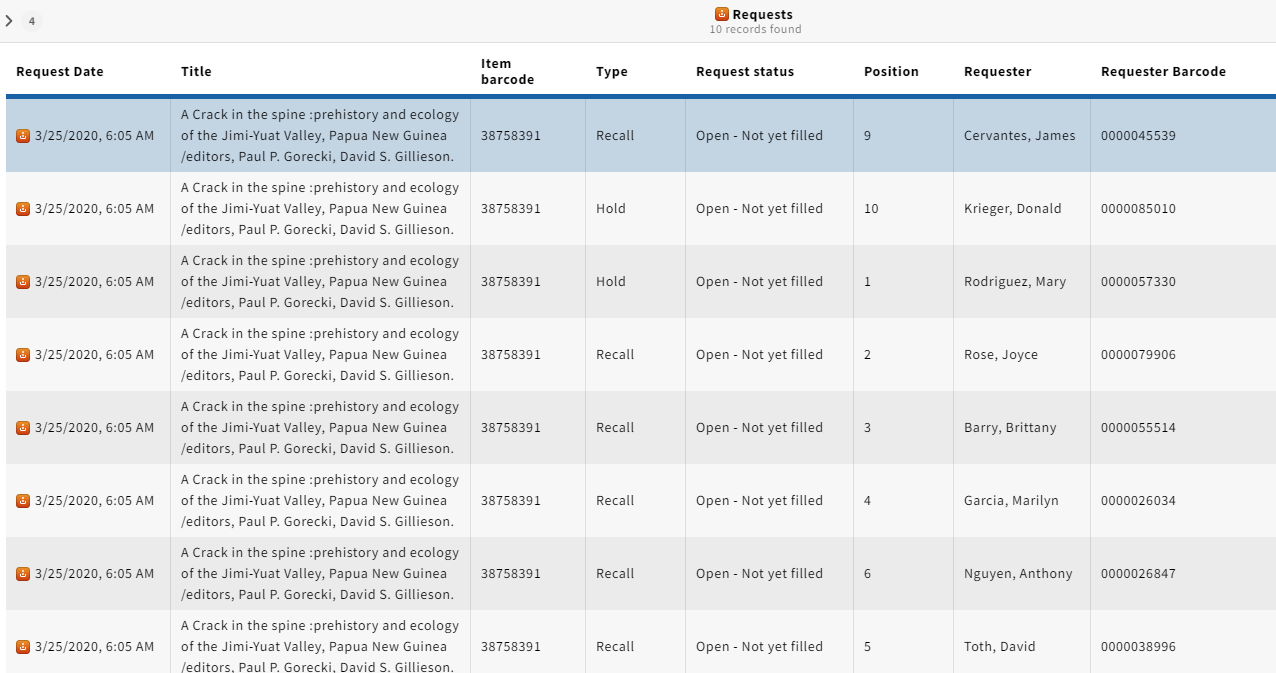
<https://bugfest-honeysuckle.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/024cbfad-0924-4bbe-8046-e460023cc78c>



<https://bugfest-honeysuckle.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/761246d7-fb40-484b-b20e-7bb2904b1d8e>



<https://bugfest-honeysuckle.folio.ebsco.com/inventory/view/c6595944-dea1-47fa-bb19-af539ae63c66/00172736-01c2-4643-a3e6-26b5a84ec999/5a989a84-4c61-4638-a505-9a41c6a3b379>



<https://bugfest-honeysuckle.folio.ebsco.com/requests/view/b9aa0876-fd0d-444b-a950-c59e9ce00e85?filters=requestStatus.Open%20-%20Not%20yet%20filled%2CrequestStatus.Open%20-%20Awaiting%20pickup%2CrequestStatus.Open%20-%20Awaiting%20delivery%2CrequestStatus.Open%20-%20In%20transit&query=5a989a84-4c61-4638-a505-9a41c6a3b379&sort=Request%20Date>

